

## Informatica Master Data Management Upgrade Services

Over a period of time the Informatica MDM platform has evolved in features and functionalities. At some point Informatica MDM customers will need to decide on upgrading the software to a new version. For many customers the primary drivers to upgrade will be:

- Continuity of Support while leveraging new features to meet business needs.
- Support for versions 9.0, 9.1, 9.5 and 9.6 has already ended and even extended support ends in December 2016.
- Informatica announced June 2017 end of support for version 9.7 (extended support may be available at additional charge).

### Benefits of Upgrading

Customers upgrading to Informatica MDM 10 have found significant performance improvements by leveraging important new MDM 10 features including:

- Enhanced data stewardship experience using easy to use Entity 360 presentation layer, when combined with out of box smart search capabilities results in better, faster user experience.
- Customers can extend their MDM environments with Big Data Relationship Management, an add on for (match and Link) functionality capable of running natively on Hadoop.
- Improved composite service framework, embedded data integration and BPM workflow provides IT agility and potential cost reduction.

### Where do I start?

Upgrading to a new version of software is pretty straight forward but migrating existing operational and metadata, relationship, matching and merge rules, and mapping back to sources, integration services require considerable planning, time, effort and expertise.

### THINKING UPGRADE?

Upgrading a platform is a double edge sword. It requires:

- Time and money to perform upgrade.
- At the same time an upgrade unlocks access to new features and functionalities to meet business needs.

### ENGAGEMENT BENEFITS

- Careful analysis of your current upgrade environment by experienced and certified professionals.
- Guidance on best practices and options.
- Delivery of detailed and realistic upgrade plans and budgets.
- Recommendation on exploitation of Informatica MDM 10 platform capabilities.
- Continued knowledge transfer.

### TYPICAL DURATION

- Upgrade Assessment: 2-3 weeks
- Standard Upgrade: 6-12 weeks

### WHY SOFTPATH?

For customers of Informatica MDM, Softpath has developed an upgrade methodology and accelerators that provide customers with fast, reliable and cost efficient means of upgrading to newer versions of the Informatica MDM Suite.

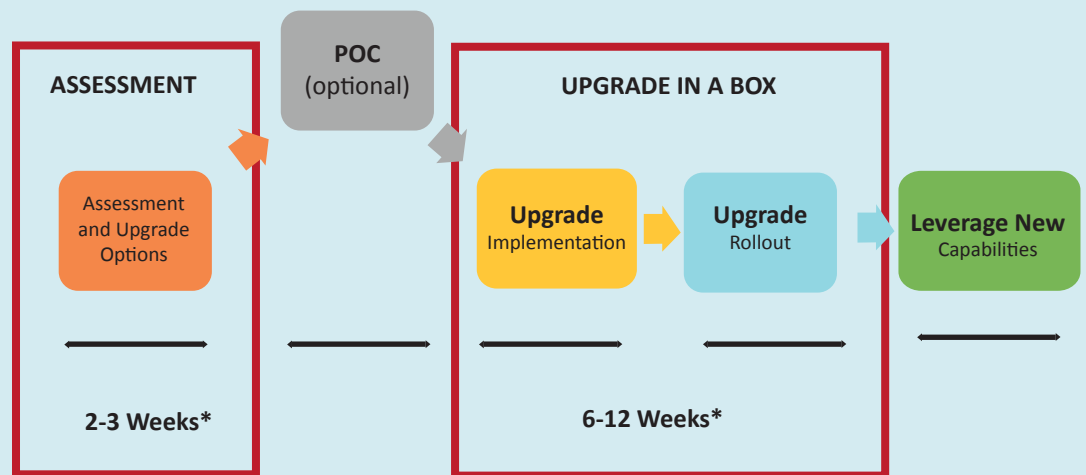
Engaging Softpath means "NO" need to pull your team off other important project tasks at the same time ensuring timely completion of the upgrade.

## Softpath's Upgrade Assessment offering

- Review and document current state Informatica MDM implementation (e.g. configuration, environments, customizations and user exists, etc.).
- Review of the new features in the new release to:
  - Document changes needed to maintain existing functionality.
  - Changes needed to capitalize on desired new functionality.
- Development and Upgrade Plan, options & approach (Onsite, Offsite, Hybrid or Cloud).
- Readout with the customer on final results summarizing upgrade plan, specific recommendation and new features and benefits.
- Key take away from assessments:

Understand	Avoid Roadblocks
Document baseline characteristics	Availability of MDM Platform
Baseline Match and Merge	Decide on Tradeoffs if any
Catalog Baseline Customization	Keep customization in Sync
Ask if current implementation meets business needs	Engage business partners throughout the process
Analyze Baseline vs. Goals	Report Baseline vs. Goals

- Upgrade Methodology:



\* Depends upon Complexities

## About Softpath

Softpath is a national consulting firm and a 2014 Partner of the Year award winner from Informatica. It is our experience and expertise that sets us apart. We have over 50 US based certified MDM professionals on staff making us one of the largest Informatica MDM practices in the country.

Contact us today at [upgrade@softpath.net](mailto:upgrade@softpath.net) for more information about Softpath MDM upgrade services and to begin your planning towards a successful MDM upgrade.