

## SOFTPATH MDM UPGRADE SERVICES

### End of Life Schedule and Benefits

- Informatica ended support for MDM versions prior to 9.7.1 in December 2015
- Informatica MDM Version 9.7.1 will be supported until December, 2017

New features like enhanced search capabilities or the powerful work flow engine can help MDM customers improve efficiency and gain greater control over their data provide another reason to upgrade.

### HOW SOFTPATH CAN HELP

Our structured and proven approach to MDM upgrades of analyze, strategize, plan and execute minimizes project risks and ensures timely delivery.

**Analyze:** First evaluate the current MDM environment, usage, etc. to determine the best upgrade approach for your needs.

**Strategize:** Softpath will identify current configurations and customizations to assess the upgrade effort and finalize the optimal migration path.

**Plan:** Softpath works with our customers to breakdown upgrade tasks and produce a detailed project schedule.

**Execute:** Softpath creates a “best practices” approach. This approach minimizes effort, reduces risk and shortens time to completion.

### Advantages of using Softpath for MDM upgrades:

**Dedicated upgrade team:** We have a specialized team for upgrades. These professionals are trained and experienced in determining your optimal upgrade strategy to ensure the smoothest possible upgrade.

**Turnkey services:** The Softpath Upgrade team performs the upgrade independently giving you the flexibility to concentrate on other important activities.

**Economical:** Our upgrade team has made upgrades an efficient and documented process that saves you time and money.

**Proven methodology:** Whether it is an in-place upgrade or a brand new environment, our team is trained to anticipate any eventualities and deliver the upgrade on time, within budget and per spec.

### Select Customer Successes:

**Major Bank in VA:** Softpath was able to complete an upgrade from 9.1 to 9.7.1 in 8 weeks using just one resource. Tasks accomplished included changing SQL code to Java and installing in brand new environments.

**Financial Institution in NC:** Upgraded version 9.7.1 SQL Server Edition to 9.7.1 Oracle Edition to allow for increased compatibility with existing systems.

**Major Energy Supplier in TX:** Softpath Team was tasked with upgrading from Siperian XU SP2 to Informatica MDM 9.7.

### ABOUT SOFTPATH

Softpath System, LLC is an award winning IT consulting, services and staffing company. This 16 year old company is a certified women and minority owned business. The company specializes in Fortune 2000 firms and Government agencies.

### CORE COMPETENCIES

- Master Data Management
- Data Quality
- Data Integration
- Business Intelligence
- Data Governance
- Cloud
- Professional Services
- License Sales
- Technology Staffing Solutions

### SOFTPATH ADVANTAGE

- Talented, Experienced Workforce
- Operational Excellence
- Cost Effective Alternative
- Superior Customer Relationships
- Strategic Mix of Business and IT

### KEY PARTNERSHIPS

- IBM Premier Partner
- Informatica Accredited Partner
- Oracle Gold Partner

### BASIC INFORMATION

Company : Softpath System, LLC  
Website : [www.softpath.net](http://www.softpath.net)  
Email : [info@softpath.net](mailto:info@softpath.net)  
Address : 3985 Steve Reynolds Blvd.  
Bldg. C  
Norcross, GA 30093

Phone : (404) 315-1555

Certifications: NMSDC WBENC  
USPAACC CPUC