SOFTPATH SYSTEM

Informatica
2014 Investment in Informatica
Partner of the Year - North America

SOFTPATH MANAGED SERVICES - SUPPORT

Softpath Managed Services allows you to reduce your administration and support costs while focusing your energies on business-facing value delivery rather than technology support. Our proven methods will enable us to respond quickly to spikes in demand for business user support of your already deployed solution. We offer tailored solutions to grow your internal capabilities at your own pace without sacrificing your users' experience.

HOW SOFTPATH CAN HELP

Our roster of Managed Services encompasses all aspects of Data Management from Data Integration to Master Data Management. Our services include but are not limited to:

- Comprehensive technical and user support
- Monitoring and issue resolution with inbound/outbound data feeds
- Hotfix and minor patch applications
- User and role security management
- Minor enhancements and configuration changes to your system

Advantages of using Softpath for your Informatica and IBM support:

Turnkey services: The Softpath support team takes over all support aspects giving you the flexibility and freedom to concentrate on other projects.

Economical: Our on-site/off-site support model makes support a very efficient and painless operation, saving you both time and more importantly money.

Proven Value: Whether it is on-site or off-site support, we can deliver value and still meet agreed to SLA's.

Select Customer Successes:

Major B2B services organization: Softpath was brought in to provide support to existing Informatica PowerCenter and IBM Datastage environments. This allowed the existing support staff to be deployed at a new project which would future proof the customer's business services.

Major Software vendor: Started supporting Informatica MDM implementation globally in 2014. Also performed multiple product upgrades remotely.

ABOUT SOFTPATH

Softpath System, LLC is an award winning IT consulting, services and staffing company. This 16 year old company is a certified women and minority owned business. The company specializes in Fortune 2000 firms and Government agencies.

CORE COMPETENCIES

- Master Data Management
- Data Quality
- Data Integration
- Business Intelligence
- Data Governance
- Cloud
- Professional Services
- License Sales
- Technology Staffing Solutions

SOFTPATH ADVANTAGE

- Talented, Experienced Workforce
- Operational Excellence
- Cost Effective Alternative
- Superior Customer Relationships
- Strategic Mix of Business and IT

KEY PARTNERSHIPS

- Informatica Accredited Partner
- IBM Premier Partner
- Cloudera Hadoop

BASIC INFORMATION

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